Payments (deposits) transferred on the hotel account are required at rate of 30-100 percent of the overall accomodation price.Deposits at rate of 50-100 percent from overall price of accomodation and services are required in the New years period.

Pay up to full (overall) price is covered at the arrival to the reception.
**If the reservation is cancelled, the deposit forfiets to the hotel and claim over returning this fee expires.**

These forfeit fees are related to these deposits:

**If the reservation is cancelled:**

* **180-21 days before arrival – forfeit fee at the rate of 30 % from the accomodation price**
* **21-14 days before arrival – forfeit fee at the rate of 50 % from the accomodation price**
* **14-7 days before arrival – forfeit fee at the rate of 70 % from the accomodation price**
* **7-0 days before arrival – forfeit fee at the rate of 100 % from the accomodation price**

**Reservation changes:**
in terms of changing count of persons, days or rooms.
Change in reservation without fees can be made till 30 days before arrival.
Changes made in shorter term than 30 days before arrival doesnt affect the overall price lowering!

Cancellation of the reservation when the deposit is transferred in advance:
This cancellation has to be done only in written form (e-mail), reservation department will confirm in the same way. If the forfeit fees are lower than the paied deposit or overall payment, the excess is returned via bank transfer back to the client´s account.

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